



Learning Center
www.nfhslearn.com

Update October 2015

Happy Anniversary – Coaching Unified Sports!

Three years ago, the NFHS, in partnership with Special Olympics, launched the free course [Coaching Unified Sports](#), to help users understand and implement Special Olympics Unified Sports in their schools. Unified Sports is a program that pairs those Special Olympic athletes with partners for training and completion. To date, over 6,000 of these courses have been delivered.

October Course of the Month – Teaching and Modeling Behavior

This course not only helps teacher/coaches understand the importance of modeling appropriate behavior and promoting good sportsmanship. It gives specific tips and guidelines for rehearsing and implementing these behaviors. [Teaching and Modeling Behavior](#) covers such topics as “You are the Role Model” and “Plan for the Unplanned.” The course was authored by Bruce Brown of Washington state, Director of Proactive Coaching.

Coaching Tennis

The video for the upcoming tennis course will be shot at North Central High School in Indianapolis on October 8-9. The Coaching Tennis course is being done in conjunction with the United States Tennis Association and should be available in the spring of 2016.

2015 National Athletic Directors Conference

Orlando Florida, will be the host site for the 2015 Athletic Administrators Conference. There will once again be a Coach Education booth in the exhibit hall at the Orlando World Center Marriott Resort. We invite you to visit the booth if you will be in attendance.

Course Outlines

If you have requests for Course outlines for any of the courses on www.nfhslearn.com, these can be found in the NFHS Learning Center Resources at <http://www.nfhs.org/articles/nfhslearn-course-flyers-and-outlines/>.

Chargebacks

This is a minor but persistent problem we have with some users on www.nfhslearn.com. Chargebacks are also called “friendly fraud,” and occur when a person charges a purchase and then gets the money back from the credit card company once the goods or services have been provided. The NFHS always disputes and provides documentation for these charges, but the credit card company will still refund the money to the cardholder in some instances. Our only recourse in that case is to delete the completed course from the user’s account. If a person can provide a printed certificate, but you can’t find that the person has completed the course from the “User Lookup,” it is almost always a chargeback issue and the course has been removed.

[Who Teaches Your Coaches? | National Coach Certification Honor Roll](#)

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